



American Business Telephone & Technologies

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American Business Telephone and Technologies, LLC installed, programmed, and trained staff for the full featured **Avaya IP Office 500V2 phone system** to serve the telecommunications needs of the Langlais Group, supplying innovations in lighting from their South Windsor location.

Avaya IP Office Phone System - Key Features and Functionality Utilized:

- Full Featured Avaya 1416 phones for Sales, Administration and Warehouse
- DECT 160 wide coverage integrated Cordless phone for Warehouse Manager
- Avaya Digital Executive 9508 self labeling phone for company President
- Full Automated Attendant with Dial-By-Name Directory for inside/outside sales people
- Alternate Holiday Menu, Direct Extension Dial, and Informative Sub-Menus
- After hours menu selections with Menus and Voice Mail Boxes message delivery
- Dedicated Phone lines for specific inside sales staff, Virtual Mailboxes for outside salespeople
- Call Forward to Cell Phone connect with a touch of the button
- Direct Parking of calls for simplified paging and call pickup
- Automatic Line Groups to direct calls to specific departments, full Caller ID Logging
- System wide Office Paging through all phones, including Warehouse Paging Speakers



AVAYA
The Power of We™

"By upgrading from their aging Avaya Lucent Partner Phone System...ABTT provided the perfect solution for their workplace environment. Avaya IP Office was a major upgrade to the businesses workflow allowing greater flexibility and productivity"

