



American Business Telephone & Technologies

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American Business Telephone and Technologies, LLC installed, programmed, and trained staff for the full featured **Avaya IP Office 500V2 phone system** to serve the telecommunications needs of Mazzotta Rentals, Connecticut's premier equipment rental company located in Middletown.

Avaya IP Office Phone System - Key Features and Functionality Utilized:

- Full Feature Avaya 1416 sets for Rental Sales, Administration, Parts, and Service Dept's.
- DECT 160 wide coverage Cordless phone for Yard Manager and Foreman
- Avaya Digital Executive 9508 self labeling phone for Chief Financial Officer (Owner)
- Full Automated Attendant with Dial-By-Name Directory, Direct Extension Dial, and single digit selector code to Sales, Service, Parts, Equipment Sales, and Accounting
- Dedicated Phone line, and extension for LV Equipment Division
- Voice Mail Boxes to Email, and remote access to messages provided
- Direct Parking of calls for simplified paging and call pickup
- Automatic Line Groups to direct calls to specific departments
- System wide Office Paging through phones, including Warehouse and Yard Paging Speakers



AVAYA
The Power of We™

**By upgrading from their aging Avaya Lucent Partner Phone System..
Mazzotta Rentals "uplifted" their communications capabilities!**

***"ABTT provided the perfect solution for their workplace environment.
Avaya IP Office was a major upgrade to the businesses workflow allowing
greater flexibility and productivity"***

MAZZOTTA
Equipment Auctions

A Trusted Leader in the Equipment Industry

Have questions about our equipment?

Contact our customer support team at 1-888-GET-LIFT
(438-5438)

