



American Business Telephone & Technologies

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Pension Consultants updated their *aging* MITEL phone system for cost savings, new features, and functions during their headquarters move in Farmington, CT.

Automated Attendant with submenus, and dial by name directory
* **User Friendly** Dial Menu to record day, night, holiday prompts

Avaya Display phones with Visual Voice to "view" new and old messages ability to transfer without listening

Realized Monthly Savings - IPitomy VoIP phone lines (\$135/month) for 20 Trunks vs. hundreds of dollars with conventional phone lines.

**Standard line(s) maintained for backup*

Operator Console for one button intercom and transfer to office staff

Group Mailbox message notification to 1 main and backup receptionists

Park, Page or Ring for easy call transfer

Caller ID, Call Logging, Music on Hold, lighted displays, Message Waiting Lights, Speakerphones, Head-set jacks, adjustable ringers, all included!

Full Programming, Installation, and training sessions provided by American Business Telephone

Voice Mail to EMAIL to listen to and archive messages on PC as audible .wav file

"Avaya IP Office is designed for the professional office and will serve Pension Consultants telecommunications needs for many years to come."



Meet our People



commitment
always great service