



American Business Telephone & Technologies

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The Town of Columbia updated their aging Lucent phone system for new features and functionality. Reviewing options including hosted VoIP options, the best choice for the Town was the **new Avaya IP Office 500V2** phone system. Merging advanced telephony features and user comforts from an earlier era...Columbia leveraged today's advanced technology for efficient communications flow for the towns telecommunications.



Automated Attendant with dial by name and department directory's
Large display 9508 self labeling phones, and 1416 operator extensions
Remote VoIP Extensions for Town Garage, Meeting House, Senior Center



Direct numbers for Administration, Town Clerk, Town Assessor, Finance, Building and Land Use, Recreation and Senior Center departments

Group Mailbox message notification and access

Bridged line appearance for shared coverage

Wireless IP DECT cordless extensions for mobility

Full Programming, Installation, and training sessions provided by American Business Telephone

Caller ID and Call Log, and **Visual Voice** provide user one button press to "view" new, saved and old messages on the screen prior to listening.

Voice Mail to EMAIL to listen to messages on PC

"With the proven dependability of Avaya, this new phone system will serve The Town of Columbia dependably for many years to come."

