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American Business
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XBlue Xplus100 Excels at Meeting the Needs of Trinity Covenant Church of Manchester



TRINITY COVENANT CHURCH



American Business Telephone and Technologies, LLC is happy to announce our successful completion and installation of Xblue Xplus100 phone system for Trinity Covenant Church. This provided a cost effective solution that integrated with the existing cabling.

Located in Manchester, Connecticut, Trinity Covenant Church has become a common name in the community due to their widely received and well attended annual Christmas show. The church offers a variety of services. Whether it be children, youth, or adult ministry, small groups, or community dinners; the church welcomes all individuals with open arms to accommodate any spiritual guidance needed.



Due to the expansive presence of the building and the amount of services the church offers; it was pertinent to the staff to have the capability to reach one another and the public effortlessly. The XBlue Xplus100 system is a fully digital with integrated voice messaging/mail system. Staff personnel are answering phone calls Monday through Friday; therefore it was pertinent to provide a telecommunication solution that was easy to use. The unique fly wheel



on the telephone set provides Caller ID and Speed Dial numbers with a push of a button. Large, easy to read display shows the Caller information within an easy to read LCD window. These functionalities are all coupled with a bright blue flashing light bar that signals an incoming call or a recently left voice mail. This allows all church staff to see that the telephone is ringing from a far distance. Calls are noticed, and therefore answered, quicker. Another functionality of utmost



importance was the day and night menus as well as staff directory. It was critical that people were able to leave messages for their respective parties during closed hours. The automated attendant greets each caller and allows the calls to be put in the relevant voicemail folder to be heard the following day. All menu prompts are easily updated and rerecorded to best suit the current needs of the church.

A customized functionality of logging in and out was necessary for the pastor, and the Xplus100 allowed him to do so. Now the pastor can log into a ring group which will allow his phone to ring. When busy at work with a sermon, he can log out of the group and work uninterrupted.

Another requirement was that the sanctuary phone maintained its features but did not audibly ring during service.

ABT&T would like to show our gratitude to Trinity Covenant Church for allowing us to assist with their telephone needs!