

# American Business Telephone & Technologies, LLC



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## Always Best Care Senior Services of Central CT Chooses IPitomy Phone System



Always Best Care founders Kristine and John Lajeunesse with Teresa Labarera of WFSB 3 Better CT

[www.alwaysbestcarecentralct.com](http://www.alwaysbestcarecentralct.com)

American Business Telephone & Technologies would like to introduce Kristine and John Lajeunesse, founders of **Always Best Care Senior Services of Central Connecticut** (ABC Senior Care), as our newest IPitomy customer. ABT&T teamed up with ABC Senior Care for our latest installation of the IPitomy Voice Over IP phone system. Located at 135 Center Street in Manchester, Connecticut, ABC Senior Services provides assisted living placement services. Over the past 15 years ABC Senior Care has become one of the nations most trusted providers of senior care needs.

Expanding business in a tight economy, ABC Senior Services main priority was to serve their clients with the best care, utilizing the latest communications technology while keeping their

overall operating expenses minimized. To achieve this John Lajeunesse chose to utilize the web for all telephone and FAX services, eliminating the need for costly landlines, and long distance calling charges.

Utilizing high speed cable internet enabled ABC to have IPitomy SIP Trunks, for quality money saving internet phone service, plenty of



call capacity and IPitomy Fax online for viewing, sending, and reduction of waste paper (**Going green!**). ABT&T provided the IPitomy phone system with six (06) VoIP office phones and (02) two remote phones for their home office and supported assisted living center extensions.

A WiFi LAN network was installed with high speed router and LAN switch to support the IPitomy phone system, computers and printers.

With Kristine and John on the road extensively, it is very impor-

tant for clients and staff being able to reach them at all times.



The cell phone follow me feature keeps both connected to the office. The voice mail to email and follow me features keep clients in constant contact with Always Best Care staff. This enables fast response by caregivers.

ABC Senior Services has increased office efficiency, embraced new technology, and have saved money in the process. ABT&T thanks ABC Senior Services of Central CT for their purchase of the IPitomy VOIP phone system!



### Summary

- Lower Monthly Costs
- Increase Office Efficiency
- Supports high call volume
- Quality of Service (QOS)
- Advanced Features
- Lease or Buy Now!